

Payment Policy effective 4/1/2019

For Support Calls –

There are three ways to pay for technical services –

- 1) Please note that payment is required by having a card on file for technical services.

Or

- 2) For those that want to use our payment portal, we have provided that service at <https://www.viener4gates.com/payment/>

Or

- 3) Retainer – have a pre-paid account balance with us.

Charges will be processed after the service call.

For Hardware and Software purchases –

Payment is required on order for Hardware and Software purchases. Cash, Check or Credit Cards are accepted forms of payment.

For Projects –

- 1) Please note that having a card on file for incidentals is required.

And

- 2) For those that want to use our payment portal, we have provided that service at <https://www.viener4gates.com/payment/>

And/Or

- 3) Retainer – have a pre-paid account balance with us.

And/Or

- 4) Cash or Check

Charges will be processed as work phases complete per written project plan. In absence of project plan, charges will be processed 50% upfront, 40% progress and 10% retainer.

Terms and Conditions may change without notice.